



**Interim Management Ltd**

Working together to achieve your vision

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## GENERAL TERMS

### DEFINITIONS

“**Product**” means a once only access to the Worksheet.

“**Service**” means the Worksheet provided by BMIM.

“**BMIM**” means BM Interim Management Ltd, the owner of the Worksheets.

### USAGE

The Customer acknowledges and agrees that BM Interim Management Ltd (hereby known as BMIM) will not in any way be held responsible for the veracity, correctness, completeness or relevance of the data input provided by the Customer into the Worksheets. The Customer acknowledges that BMIM will not be held responsible or liable for any business decisions that the Customer may make to their business operations or strategies as a consequence of the data output of the Worksheets. The Customer acknowledges and agrees that the data output of the Worksheets is as accurate, complete and relevant as the data input by the Customer. The Customer acknowledges and agrees that they alone are responsible for understanding and interpreting the data output of the Worksheet and further acknowledges and agrees that the Worksheet does not purport to provide, nor does any data output constitute, any specific business advice, guidance or recommendations whatsoever.

### ENTITLEMENT

The Customer acknowledges and agrees that the purchase of the Worksheet is a one off purchase entitling the Customer to access and download the worksheet, subject to immediate payment. The Customer acknowledges and agrees that it will not be entitled to any refund of the purchase price based on the Customer failing to use or access the Worksheet. In the event of extenuating or special circumstances, the Customer is encouraged to contact our support staff to discuss their situation and eligibility for a refund proportional to their circumstances. All disputes, refunds and questions can be lodged directly via the Contact Us page on the [bmim.co.uk](http://bmim.co.uk) website and will be handled on a case by case basis. The Customer acknowledges that the decisions made by our support staff are final, and that every effort has been made by both parties to resolve the situation to the satisfaction of both parties.